



**NATIONAL INSTITUTE OF TECHNOLOGY,  
TIRUCHIRAPPALLI– 620 015  
COMPUTER SUPPORT GROUP**

---

NITT/F.NO.011,13 &17/HEFA/2019-20/IT/CSG

Date: 22.03.2022

## **Corrigendum**

The below changes shall be made in the Tender Document and Technical Excel Sheet published in the CPP portal for the purchase of “Supply, Installation, Testing, Commissioning of Wireless LAN Access Infrastructure at hostel zone and institute zone in NIT Tiruchirappalli on Turnkey Basis” for the Tender No **NITT/F.NO.011,13 &17/HEFA/2019-20/IT/CSG**

**(a) The Terms and Conditions and Penalty clause for the service of onsite service engineers and worker is given below:**

1)The bidder should provide four onsite support Engineers and an unskilled person for onsite service support initially for a period of one year from the date of commissioning the project.

2) The Educational qualification of support engineer should be B.E / B Tech / MCA / M Sc in branches related to EEE, ECE, CSE, ICE, IT or Diploma in EE, EC, CS, IT. For all the posts, persons who have worked in NIT Tiruchirappalli will be preferred.The service Engineers and the worker shall be approved from CSG unit regarding their skill and technical capability.

3) No specific educational qualifications for unskilled worker

4) The onsite Engineer and the worker should work from Monday to Saturday from 9 A.M to 5.30 P.M. However, they have to work on holidays, if necessary and required based on demand of work .The onsite Engineers and the worker should be trained by the bidder before deploying them in the work.The service Engineer and the worker shall be entitled to 8 days casual leave per year. Beyond specified leaves as applicable, leave will be treated as leave without pay (LWP) for which necessary deduction will be made in the Bank Guarantee if no replacement is provided.

5) The onsite Engineer and the worker should visit the site/location where the problem is reported, then troubleshoot & identify the problem, clear the problem and replace the faulty part if needed. The onsite Engineers should be able to monitor,configure,troubleshoot all the active devices and software which are procured in this turnkey project. The unskilled person should do the rigger activities, attend cable fault, and all the other physical activities.(The duties mentioned here are illustrative and not exhaustive).

6) The complaints will be communicated to service engineers through portal,through students, through staff and their mobile numbers.

7)If the Authentication system fails from NITT side, the service engineers should provide the service without the authentication system until it is restored.

8) They should carry out the preventive maintenance work. They should inform NITT CSG unit for any updation of software/patches/modules etc.

9) The payment for the onsite Engineers(Highly Skilled) and the unskilled person which should be paid by the vendor shall be on par with Central Government wages Act. Minimum daily salary should be as per Ministry of Labour & Employment, Office of the Chief Labour Commissioner, New Delhi vide File F.No 1/26(3)/2021-LS-II dt.28-10-2021

10) The bidder shall submit the details of amount deposited on account of EPF and ESI every month. The bidder shall submit to NITT, the list of EPF Account numbers of the manpower, copy of annual EPF slip, copy of ESIC card. The details of submission of EPF and ESIC contribution to the concerned authorities by the bidder shall be submitted on every month to the office of CSG.

11) The bidder shall exercise adequate supervision to reasonably ensure proper performance of Service Engineer and the worker .

12) The bidder shall also abide by and comply with the Labour laws, Workmen Compensation Act, EPF Laws, ESIC Laws, Income tax laws and Minimum Wages Laws, Contract Labour (Regulations Abolition Act) or any other law in force.

13) The bidder shall submit a copy of wages sheet at the end of every month showing monthly wages paid to its personnel.

14) Consequent to poor performance of deployed manpower, the bidder shall immediately replace the Service Engineer/worker thereby maintaining service levels and continuity.

15) NITT shall have the right, within reason, to have any personnel removed who is considered to be undesirable with proper reasoning or otherwise and similarly the bidder reserves the right to remove any personnel with prior intimation to the CSG unit , emergencies, exempted.

16) The attendance of the Service Engineer/worker will be entered in the register provided by the CSG unit in the Office. The persons deployed should be polite, cordial and efficient while handling the assigned work and their actions should promote good will and enhance the image of the Institute. The bidder shall be responsible for any act of indiscipline on the part of the persons deployed.

17) For all intents and purposes, the bidder shall be the "Employer" within the meaning of different Rules & Acts in respect of manpower so deployed. The persons deployed by the bidder shall not have any claim whatsoever like employer and employee relationship against NITT.

18)NIT Tiruchirappalli shall not be responsible for any financial loss or any injury to any person deployed by the bidder in the course of their performing the functions/duties, or for payment towards any compensation.

19) In case of any changes in the minimum wages as per the Applicable Laws during the Contract period, the bidder shall pay the Service Engineers and worker the difference in wage .

20)The monthly salary component should include Basic Wages,VDA as mandatory component and PF and ESI wherever applicable.

21)At present, the basic wages+VDA for highly skilled person is Rs. 795 for Area B (Tiruchirappalli) and for unskilled worker is Rs. 546.This is as per the order F.No 1/26(3)/2021-LS-II ,dated 28-10-2021 issued by the Ministry of Labour & Employment.

22) Penalty imposed will be deducted from the bank Guarantee submitted as Performance Security.

Penalty Clause

- 1) If the service engineers and the skilled worker do not report to duty without intimation and proper approval , Rs 1000 per day for each service Engineer , and Rs 750 per day for worker will be charged as penalty from the Bank Guarantee submitted by the bidder.
- 2) For Non-deployment of total manpower mentioned in the contract as per the date of joining, a penalty of 1% of the Bank Guarantee per day shall be charged.
- 3) For the point number 14 mentioned in the terms and condition, a delay in providing the fresh manpower will be charged a penalty of Rs 1000 per day from the bank Guarantee.The bidder should provide fresh manpower within 15 days from the receive of email from NITT.
- 4) For the point number 5 mentioned in the terms and condition,non compliance and unsatisfactory work will be charged a penalty of Rs 1000 per day for service Engineer and 750 per day for the worker.The penalty will be deducted from the bank guarantee

**(b) Preference to Make in India**

**Only 'Class-I local supplier' and 'Class-II local supplier', as defined in the Public Procurement (Preference to Make in India), Order 2017 shall be eligible to bid in tender. For more details please refer: Order No.: P-45021/2/2017-PP (BE-II), DPIIT,Ministry of Commerce and Industry issued Dated: 16th Sept. 2020.Self-certificate has to be provided in this regard that the item offered meets the local content requirement for 'Class-I local supplier' & 'Class-II local supplier'. (As per annexure-V).If technical bid found without the required self certificate for local content (Annexure-IV), then the bid shall be rejected outrightly.**

Class -I Local Supplier:The bidder who has quoted items with local content equal to or more than 50%

Class -II Local Supplier:The bidder who has quoted items with local content more than 20 % but less than 50%

**The margin of purchase preference shall be 20%**

**The last date for the submission of bids:11-04-2022 3.PM**

**The Date of Opening of bids :12-04-2022 3.PM**