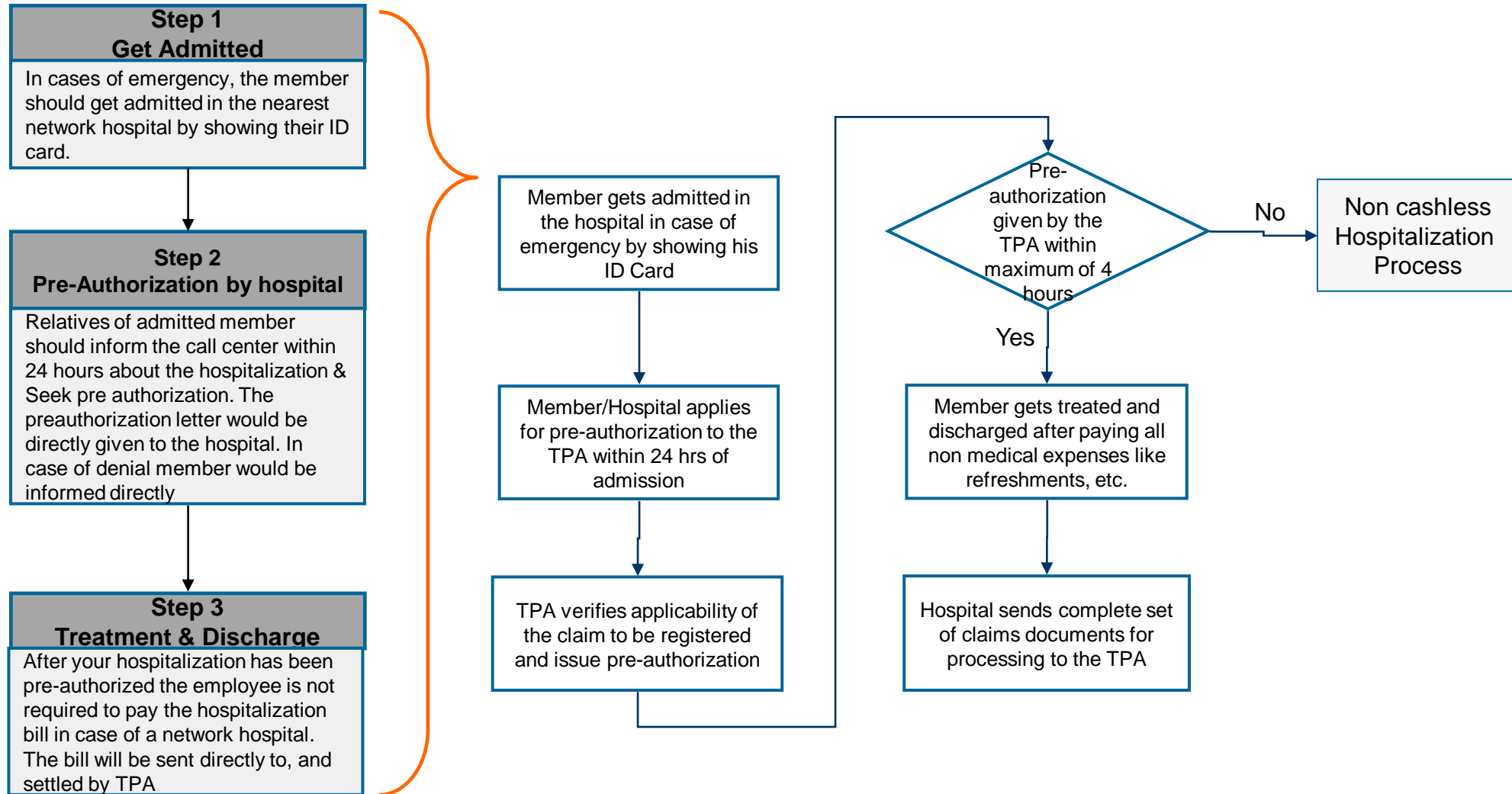


2. B. Emergency Hospitalization & Process



2. B. Emergency Hospitalisation

- In a medical emergency you are advised to approach nearest Network Hospital with your ID Card/Mediclaim Health Card.
- The TPA will verify the coverage and if covered, issue the authority letter to network hospital
- If you are in non network hospital you may pay the expenses and claim reimbursement based on the coverage
- The Network hospital will discharge you without payment of the bills on the basis of A/L issued to them. If the bill amount exceeds the authorized amount, you will have to pay such amount to hospital which could be considered for reimbursement.
- The Network hospital will not give you the Original Bill, Discharge Card, Investigation Reports, etc. (as they have to send these to reliance) you may ask for Xerox copies of the same.