TENDER DOCUMENT

Tender Notification No.: NITT/ICSR/DST/CA/AV/NAS/01   Dated: 23-02-2009

Name of the component : Network Attached Storage

Quantity required : One Number

EMD Amount : Rs. 20,000/- (Rupees twenty Thousand Only)

Delivery : within six weeks from the date of purchase order

Last Date of submission of Tender : 20-03-2009   upto 3.00 p.m.

Address for submission of Tender : Dr. A Vadivel
Dept. of Computer Applications
National Institute of Technology
Tiruchirappalli – 620 015
E-mail: vadi@nitt.edu
Mobile: 9443895177

Date of opening of technical bid : 20-03-2009 at 3:30PM
NOTICE INVITING TENDER

The National Institute of Technology, Tiruchirappalli (NITT) is an autonomous body under MHRD, GOI, imparting Technical Education and engaged in Research Activities. It is proposed to procure the following component for the departmental academic/research activities.

Sealed Quotations under two cover system are invited for the following component subject to the following terms and conditions, from the reputed manufacturers or their authorized dealers so as to reach this office on or before scheduled date and time. The technical cover will be opened on the same day in the presence of bidders or their authorized agents who may choose to be present.

Name of the component : Network Attached Storage (NAS)
Quantity required : One Number
EMD : Rs. 20,000/- (Rupees Twenty Thousand Only)

Time for completion of supply after placing purchase order : Six weeks
Last Date of submission of Tender : 20-03-2009 up to 3.00 p.m.

Tender to be submitted at the following address:

Dr. A Vadivel
Dept. of Computer Applications
National Institute of Technology
Tiruchirappalli – 620 015
E-mail : vadi@nitt.edu
Mobile : 9443895177

Place, Date and time of opening of technical bid: Dept. of CA, NIT, Trichy, 20-03-2009, 3:30PM

Date: 20-03-2009 Time: 3:30 PM Venue: Head’s Room, Dept. of CA

Note : The Institute shall not be responsible for any postal delay about non-receipt / non delivery of the bids or due to wrong addressee.
SECTION : 1 INSTRUCTION TO BIDDER

1. The bidder should give details of their technical soundness and provide list of customers of previous supply of similar items to Universities, Institutes or Government Departments/Undertakings/public sectors with contact details. The details of the agency/profile should be furnished along with the copy of all related documents.

1.1 Bids are to be submitted under two cover system.

Cover 1:
Cover 1 should contain the following:
- EMD by Demand Draft drawn on any scheduled bank in favour of “The Director, NIT, Trichy” payable at Trichy should be submitted. EMD shall bear no interest. Any bid not accompanying with EMD is liable to be treated as non-responsive and rejected.
- Technical pamphlets
- Detailed technical specification
- The agency should furnish copy of license certificate for manufacture/supply of the item.
- The agency should furnish Income Tax PAN number
- Warranty period offered for the tendered item to be specified. If the warranty period is not conforming with the schedule of requirements given in section 3 of the document, the bid is liable to be treated as non-responsive and rejected.
- Duly filled up technical questionnaire, if any
- Duly filled up deviation schedules to technical specification
- Copy of supply orders completed during the last three years ending 31-12-2008.
- If the prices are revealed in the cover 1, the offer will be summarily rejected

The cover 1 shall be superscribed as ‘Technical cover’ duly indicating the Tender reference No. and the due date of opening.

1.3 Cover 2:
Cover 2 should contain the following
Cover 2 shall contain Price only and shall be superscribed as ‘Price Cover’ duly indicating the Tender Reference No. and the due date of opening.

Each Cover shall be sent in a double sealed cover. The inner covers (Cover 1 and Cover 2) should be sealed individually with the seller’s distinctive seal and superscribed with the tender reference no. and due date of opening. Both the inner covers shall be placed in a common outer cover which shall also be sealed with seller’s distinctive seal and superscribed with the tender reference no. and due date of opening.

Mention “Kind Attention: Dr. A Vadivel, 0431-2503737/9443895177”, and submit at the address given in the Notice Inviting Tender.

Cover 1 will be opened on the scheduled date and time mentioned in the tender enquiry.

Cover 2 of the technically and commercially suitable offers alone will be opened on a date which will be intimated to the qualified bidders.
2. The agencies should submit their rate as per the format given in Section 4 of the Notice Inviting Tender in this cover. Rate should be quoted in Indian Rupee. The rate should be quoted both in words and figures. All the pages of the bid should be signed affixing the seal. All corrections and overwriting should be initialed.

3. The tender will be acceptable only from the manufacturers or its authorized supplier.

4. The bid shall be in the format of price schedule given in Section 4. The contract form as per format given in section 5 shall be submitted. Incomplete or conditional tender will be rejected.

5. Details of quantity and the specifications are mentioned in Section 3 appended to this Notice Inviting Tender.

6. The item to be used is strictly according to the specification and subject to test by the Institute/concerned authorities. It must be delivered and installed in good working condition.

7. The Institute reserves the right to cancel or reduce the quantity included in the schedule of requirements at any time after acceptance of the tender with a notice. The Contractor/Supplier shall have no claim to any payment of compensation or otherwise whatsoever, on account of any profit or advantage which he might have derived from the execution of the work/supply in full but he did not derive in consequence of the foreclosure of the whole or part of the works.

8. Performance Security of 5% of the contract value in terms of Bank guarantee by scheduled banks shall be given by the successful bidder for the total period of warranty.

9. **Release of EMD:** The EMD shall be released after receipt of performance security from successful bidder.

10. **Validity of bids:** The rate quote should be valid for a minimum of 90 days. No claim for escalation of rate will be considered after opening the Tender.

11. **Imports:** In case, goods are to be imported, the Indian agent should furnish authorization certificate by the principles abroad for submission of the bid in response to this Notice Inviting Tender.

12. **Clarification of Tender Document:** A prospective bidder requiring any clarification of the Tender document may communicate to the contact person given in this notice inviting tender.

13. **Amendment of tender document:** At any time prior to the last date of receipt of bids, Institute may for any reason, whether at its own initiative or in response to a clarification requested by prospective bidder, modify the Tender document by an amendment.

14. **The Institute may at its own discretion extend the last date for the receipt of bids.**
15. The bids shall be written in English language and any information printed in other language shall be accompanied by an English translation, in which case for the purpose of interpretation of the bid, the English translation shall govern.

16. The Institute reserves the right of accepting any bid other than the lowest or even rejecting all the bids without assigning any reasons therefor. The decision of the Institute Purchase Committee is final in all matters of tender and purchase.

17. The bidder should give the following declaration while submitting the Tender.

**DECLARATION**

I/we have not tampered/modified the tender forms in any manner. In case, if the same is found to be tampered/modified, I/we understand that my/our tender will be summarily rejected and full Earnest Money Deposit (EMD) will be forfeited and I/we am/are liable to be banned from doing business with NIT, Trichy and/or prosecuted.

Signature of the Bidder : …………………………………………………………………………………

Name and Designation : …………………………………………………………………………………

Business Address : …………………………………………………………………………………

………………………………………………………………………………

………………………………………………………………………………

Place :

Date : Seal of the Bidder’s Firm

18. Any other details required may be obtained from the contact person given in the notice inviting tender during the office hours.
1. The rates should be quoted in Indian Rupee FOR NIT, Trichy for supply within India.

2. In case of import both CIF and / or FOB rate should be quoted. All components of expenditure to arrive at Chennai need to be explicitly specified.

3. The bidder shall indicate the excise duty exemption for the goods if applicable

4. The Institute is eligible for customs duty and excise duty exemption.

5. The rate quoted should be on unit basis. Taxes and other charges should be quoted separately, considering exemptions if any.

6. Rate quoted should be inclusive of Testing, commissioning and installation of equipment and training.

7. **Payment**: No advance payment will be made. Payment will be made only after the supply of the item in good and satisfactory condition and receipt of performance security by supplier. In case of imports, the payment will be made through LC after installation and performance security need to be submitted at the time of LC commitment.

8. Guarantee and Warrantee period should be specified for the complete period conforming to the section 3 of this tender document.

9. Period required for the supply and installation of item should be specified conforming to the section 3 of this tender document.

10. In case of dispute, the matter will be subject to Tiruchirappalli, Tamil Nadu Jurisdiction only.
Name of the Component to be procured : Network Attached Storage (NAS)

Specifications :

Technical Specification NAS based Storage System

1. **Storage Capacity**: Storage with 4.5TB raw capacity using 300GB 15K rpm SAS hard disks on RAID (0/1/5/10) with at least two hard disks as hot spare with dual controller.
2. **Server Interface**: Storage to be connected to the servers directly. Interfaces to be 4Gbps FC
3. **Storage Architecture redundancy**: The storage architecture to have complete redundancy with no single point of failure
4. **Operating System Support**: The storage to support Windows/ Linux and other well-known operating systems
5. **Storage Active Controller**: The storage to have dual active/active controllers with at least 512MB cache or more and upgradeable in future up to 1GB
6. **Battery Power to Cache**: Cache to be battery backed
7. **Scaling Level of Hard Disk and SATA Support**: The storage system should scale to at least 45 hard disks in future and should also support SATA hard disks if required in future.
   The system should also support mixing of SAS and SATA drives in the same enclosure
8. **SAS Drive Port**: The proposed SAS drives to be dual-ported. The drive enclosures to have a point-to-point architecture, that is there should be direct contact with each drive
9. **System Administration**: The storage system to have its own management software (to be supplied along with the storage system) for administration through easy GUI (RAID configuration, LUN creation, mapping of LUNs to hosts, etc) besides providing support for diagnostic alerts through emails.
10. **Number of Logical Drive Support**: Should support minimum of 256 logical drives
11. **Global Hot Spare Support**: Should support global hot spare hard disk
12. **The storage system should support the features such as** addition of available capacity to existing logical drives, ability to change the RAID configuration of an array online and ability to change the data stripe size online
13. **The storage system should support minimum performance figures as given below:**

<table>
<thead>
<tr>
<th>Random Performance (IOPs)</th>
<th></th>
</tr>
</thead>
<tbody>
<tr>
<td>Cache based Reads</td>
<td>100000</td>
</tr>
<tr>
<td>Disk Based Reads</td>
<td>20000</td>
</tr>
<tr>
<td>Disk Based Writes</td>
<td>4000</td>
</tr>
<tr>
<td><strong>Throughput (MB/s)</strong></td>
<td></td>
</tr>
<tr>
<td>Cache based Reads</td>
<td>1500</td>
</tr>
<tr>
<td>Disk Based Reads</td>
<td>900</td>
</tr>
<tr>
<td>Disk Based Writes</td>
<td>300</td>
</tr>
</tbody>
</table>

**Minimum Accessories:**
- SAS Daughter Card (To connect More than one server), 3M SAS Cable, 19” Rack Mount Kit, Dual Redundant, Hot Swap Cooling Fans

**Warranty**: 3 Years on Site comprehensive Warranty
Quantity : One built in box with parts specified in technical speciation along with accessories

Any other details/requirement : The specification provided is minimum requirement

Warranty period required : 3 Years On Site Comprehensive Warranty

Delivery schedule expected after release of purchase order (in weeks) : Six weeks

EMD (in Rupees) : Rs. 20,000/- (Rupees Twenty thousand Only)

Performance Security to be given by Successful bidder after release of purchase order (in Rupees) : 5% of the equipment cost
SECTION : 4 PRICE SCHEDULE

[ To be used by the bidder for submission of the bid ]

1. Component Name : 

2. Specifications (confirming to Section 3 of Tender document-enclose additional sheets if necessary) : 

3. Currency and Unit Price : 

4. Quantity : 

5. Item cost (Sl.No.3 & Sl.No.4) : (in Indian Rupee) 

6. Taxes and other charges : 
   (i) Specify the type of taxes and duties in percentages and also in figures 
   (ii) Specify other charges in figures 

7. Warranty period (confirming to the Section 3 of Tender document. This should be mentioned in Technical bid also in order to get qualified for Financial bid) : 

8. Delivery Schedule (confirming to the Section 3 of Tender document) : 

9. Name and address of the firm for placing purchase order : 

10. Name and address of Indian authorized agent (in case of imports only) : 

   Signature of the Bidder : ………………………………………………………………………………………………………………………………

   Name and Designation : ………………………………………………………………………………………………………………………………………

   Business Address : ………………………………………………………………………………………………………………………………………
   ………………………………………………………………………………………………………………………………………
   ………………………………………………………………………………………………………………………………………

   Place :

   Date :

   Seal of the Bidder’s Firm


1. (Name of the Supplier’s Firm) hereby abide to deliver the ……………………………by the delivery schedule mentioned in the Section 3 tender document for supply of the items if the purchase order is awarded.

2. The item will be supplied conforming to the specifications stated in the tender document without any defect and deviations.

3. Warranty will be given for the period mentioned in the tender document and service will be rendered to the satisfaction of NIT, Trichy during this period.

Signature of the Bidder : ………………………………………………………………………

Name and Designation : ………………………………………………………………………

Business Address : ……………………………………………………………………………
…………………………………………………………………………
…………………………………………………………………………

Place :
Date :

Seal of the Bidder’s Firm